Page updated: August 2025

The fee-for-service dental portion of the Medi-Cal program is known as Medi-Cal Dental.

## **Medi-Cal Dental Recipient Eligibility**

«Providers should refer to the <u>Medi-Cal Dental Provider Handbook</u> on the Department of Health Care Services (DHCS) website for eligibility and additional policy regarding available services and billing.»

Some treatments may not be covered for adults, but most treatments are available for children. A member is considered a child until the last day of the month in which he or she turns 21 years old. Services rendered to a child, however, continue to be covered until treatment is complete if the child continues to be eligible for Medi-Cal and the dental care is a necessary service.

## Medi-Cal Dental Provider/Recipient Telephone Numbers

Two toll-free telephone numbers are available for Medi-Cal Dental.

For providers: 1-800-423-0507 For members: 1-800-322-6384

Providers are requested not to give the provider telephone number to members.

## Medi-Cal Dental Provider Handbook/Bulletins

«The <u>Medi-Cal Dental Provider Handbook</u> and monthly <u>Provider Bulletins</u> are available online. Providers are encouraged to subscribe to the <u>Provider Email List Sign Up</u> to receive monthly updates.

Page updated: May 2021

## **Legend**

Symbols used in the document above are explained in the following table.

Symbol	Description
<b>((</b>	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.